

Terms and Conditions

By using Denny's Ironing Service, you accept and agree with the terms and conditions further described.

- Payment of your ironing is required, upon delivery, by either cash or cheque. Please make cheques payable to 'Denny Ironing'.
- All items will be returned on hangers and in polythene covers or folded and covered.
- We try to recycle our hangers and politely ask to return it on your next collection.
- All ironing will be carried out following the instructions on the label, unless specifically instructed by the customer.
- We advise all customers to inspect their ironing upon delivery. If there are any items that do not meet your standards then please call so that we can re-ironed them for you.
- Any damaged items collected will be returned to avoid any discrepancies.
- In the event of loss or damage, we will compensate up to a maximum of £30 per item. Each claim must be made at the time of receipt of ironed items and you must be able to prove the cost of the item.
- Any losses or damages must be reported within 24 hours of delivery.
- Minimum order is £20
- We reserve the right not to iron certain items, such as damaged, dirty or shiny items.
- For same day/express delivery there is an additional charge of £2 and booking must be made before 10AM and is subject to items count.
- Customers who book regular service will be given priority.
- If you book a service, we aim to deliver in 48 hours. If we are unable to fulfil a booking, we will inform the customer as soon as possible and will not be charged.
- We reserve the right to make an additional delivery/collection charge of £1.00 if bookings are not kept.

Prices correct as of January 2019 and are subject to change/review. Denny Ironing reserves the right to amend its Terms and Conditions.